



Grievance Redressal Cell Meeting Report:
Annual Report-2018-2019

Date: 15.05.2019

The Grievance Redressal Cell of Shyampur Siddheswari Mahavidyalaya is an institutional mechanism designed to address and resolve complaints filed by students. This cell is responsible for handling both academic and non-academic issues within the campus. The cell has performed the following functions in the academic session 2018-2019:

1. The Grievance Box was checked at regular intervals but no major grievances were submitted in the Box.
2. The students have been informed about the working mechanism of the cell through the individual departments.
3. The HODs of individual department have been advised to personal letters of grievance from the students in addition to submitting those in the Grievance Box installed in the corridor.

Principal

Principal
Shyampur Siddheswari Mahavidyalaya
Ajodhya, Howrah.

Swastika Samanta
15/05/19
Convenor

Co-ordinator
IQAC
Shyampur Siddheswari Mahavidyalaya
Ajodhya, Howrah.

ATTESTED

08/06/2019
Principal
Shyampur Siddheswari Mahavidyalaya
Ajodhya





Grievance and Redressal Cell Meeting Report

ANNUAL REPORT 2019-2020

Date: 22.06.2020

The primary duty of the GRC of Shyampur Siddheswari Mahavidyalaya is to address, take into account and redress any grievances that are reported by the students of the college. The overall development of a college depends on timely resolution of the grievances of the students. The GRC has performed the following functions in the academic session 2019-2020:

1. The Grievance Box was checked at regularly but no major grievances were submitted in the Box.
2. The students have been informed about the working mechanism of the Cell through the individual departments and also through student meets.
3. The HODs of individual departments have been advised to collect personal letters and mail of grievance from the students in addition to students submitting those in the Grievance Box installed the corridor in ground floor of main building.

(Principal)

Principal

Shyampur Siddheswari Mahavidyalaya
Ajodhya, Howrah.

Swastika Samanta
(Convener) 22/06/20

Co-ordinator
IQAC

Shyampur Siddheswari Mahavidyalaya
Ajodhya, Howrah.



ATTESTED

08/06/20
Principal
Shyampur Siddheswari Mahavidyalaya
Ajodhya



Grievance and Redressal Cell Meeting Report

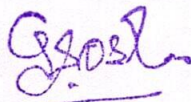
Annual Report 2020-2021

Date: 18.07.2021

The students are facing various problems during this pandemic period and the GRC plans to actively look into the problems of the students. The GRC has performed the following functions in the academic session 2020-21:

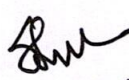
1. During the lockdown period, the families of many students are facing financial troubles due to loss of jobs. So students asked for fees concession during the lockdown period. The GRC looked into the matter and forwarded the matter to Principal.
2. The students were encouraged to talk about their grievances during the online classes held by various departments. They were encouraged also to report their grievances through college mail Id.
3. The students mainly shared their problems with the teachers of their departments and the departmental teachers informed students grievance to GRC. The GRC tried to solve the problems related to online classes, examination as much as possible.


(Principal)


Principal
Shyampur Siddheswari Mahavidyalaya
Ajudhya, Howrah.



Swastika Samanta
(Convener) 18/07/21


ATTESTED
Principal
Shyampur Siddheswari Mahavidyalaya
Ajudhya


Co-ordinator
IQAC
Shyampur Siddheswari Mahavidyalaya
Ajudhya, Howrah.




Grievance and Redressal Cell Meeting Report:
ANNUAL REPORT 2021-2022


Date: 2.07.2022

The students are facing various problems during this pandemic situation and the Grievance and Redressal Cell plans to actively look into the problems of the students. The Cell has performed the following functions in the academic session 2021-2022:

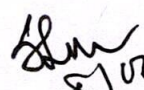
1. As the college resumed its physical functioning after pandemic period was over, the students were once again made aware about the functioning of the Grievance Cell.
2. The HODs were requested to collect personal letters or mails of grievance from students as was practice before the pandemic period.
3. To check the Grievance Box placed in the corridor at regularly.


2/7/22
TEACHER-IN- Charge \ Principal
Teacher In-Charge
SHYAMPUR SIDDHESWARI MAHAVIDYALAYA
Ajodhya, Howrah.

Swaastika Samanta
02/07/22
Convener


Co-ordinator
IQAC
Shyampur Siddheswari Mahavidyalaya
Ajodhya, Howrah.



ATTESTED

08/07/22
Principal
Shyampur Siddheswari Mahavidyalaya
Ajodhya



Grievance Redressal Cell Meeting Report

ANNUAL REPORT 2022-2023

Date: 2.07.2023

The Grievance and Redressal Cell is an institutional mechanism designed to address and resolve complaints filled by students. Its primary objective is to provide a platform for students to voice their grievances and ensure their concerns are appropriately addressed. The Cell has performed the following functions in the academic session 2022-2023

1. Sensitization of classrooms to be done on regular intervals.
2. Partially resolved grievances regarding poor canteen facilities.
3. Resolved complaints regarding white board in classroom.
4. Partially resolved complaints regarding insufficient reference books in library.

(Principal)

Principal
Shyampur Siddheswari Mahavidyalaya
Ajothya, Howrah.



ATTESTED

Principal
Shyampur Siddheswari Mahavidyalaya
Ajothya

Swastika Samanta
02/07/23
(Convener)

Co-ordinator
IQAC
Shyampur Siddheswari Mahavidyalaya
Ajothya, Howrah.